



Company Overview

ResolveIT Consulting, founded in 2006 in Maryland, is a small business specializing in end-to-end enterprise IT solutions and services for public and private sector clients. As a Minority-Owned Small Business (MBE), we are committed to delivering innovative, high-quality IT solutions that ensure total client satisfaction. Our mission is to provide professional technical services, focusing on mission-critical applications and infrastructure.

CAPABILITIES

Cloud Solutions: Citrix (XenApp, XenDesktop, XenServer, NetScaler), VMware (vSphere, View), Microsoft Azure and AWS

Telework and Mobility Solutions: Enable remote access and mobility, including virtual desktops for contractors and employees.

Datacenter Consolidation: Streamline data centers with automation and efficiency tools to reduce costs and improve performance

Application Development: Custom development, SharePoint integration, and optimized delivery for citizen-facing applications.

Network and Systems Engineering: Network engineering, systems administration, and bandwidth management with predictive analytics and reporting dashboards.

Systems Engineering and Administration: Network engineering, systems upgrades, and administration with automated scripts and tools.

Microsoft Infrastructure Services: Full support for Microsoft ecosystems, including infrastructure optimization.

NAICS

541512, 541511, 518210, 541330, 541513, 541519, 541611, 541614, 541618, 541690, 611420

CORE COMPETENCIES



Virtualization and Desktops

Expertise in Citrix and Virtual Desktop Infrastructure (VDI), including automated migrations using tools like Double-Take



Identity and Access Management

Privileged Identity Management (PIM/PAM) using CyberArk, along with access and identity services (e.g., AIMS/PAS).



Compliance and Security

Proactive compliance with standards like FedRAMP, FISMA, NIST 853, and IRS 1075, including document libraries for rapid audit preparation.

KEY DIFFERENTIATORS

We are among the first to implement IRS 1075 compliance in the Department of Education, demonstrating our expertise in secure, compliant IT environments. Our solutions have served up to 5,000 users through virtual desktops, enabling cost-effective scalability.

CLIENTS

ResolveIT Consulting has proven experience delivering successful projects across federal agencies as both a prime and subcontractor. Our performance highlights include extensive engagements and significant contributions, driving measurable results for federal clients by reducing costs, enhancing efficiency, and ensuring mission continuity



Federal
Student
Aid

Federal Student Aid (FSA), Dept. of Education (2015–2028):

Next Generation Data Center (NGDC)

Virtual Data Center (VDC)

Application and Eligibility Determination Systems (AEDS), AIMS/PAS: Supporting infrastructure for \$1.3 trillion loan portfolio, ensuring connectivity with IRS, DOJ, and others.



US Dept. of Labor
Providing IT support



US Dept. of Health and Human
Services (2012–2013)
NIAID Cyber Technologies
Services



US Dept. of Education (2007–2019)
EDUCATTE Program



US Dept. of Homeland Security
TSA (2012–2014)
TSA ITIP Program



US Dept. of Treasury - IRS
Integrated Financial System
and Modernized e-File



US Dept. of Energy
Energy Enterprise Services
Program



US Dept. of State - Office of Public
Affairs (2015)
Remote Access Services

CONTACT

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